

S E R V I C E N O T E

SUPERSEDES: None

37717A PDH/SDH Test Set

Serial Numbers: N/A

Build Status: 1.10 and Below (See instrument Rear Panel Label)

120 ohm Balanced PDH Tx Output Disabled when Jitter Selected

To Be Performed By: Agilent-Qualified Personnel

Parts Required: New Firmware - refer to Service Note 37717A-02

Situation:

A firmware bug exists in 37717A units with the above Build Status which can cause the 120 ohm Balanced PDH Tx Output to be disabled when Jitter is selected.

It is also possible that the instrument will hang-up under these conditions preventing keyboard operation which can only be restored by cycling power.

Solution/Action:

If any of these units are encountered, the firmware should be upgraded. A full procedure for checking the firmware revision fitted to your instrument and updating the instrument with new firmware is given in Service Note 37717A-02.

DATE: May 1995

ADMINISTRATIVE INFORMATION

SERVICE NOTE CLASSIFICATION:			
MODIFICATION RECOMMENDED			
ACTION CATEGORY:	<input type="checkbox"/> IMMEDIATELY <input type="checkbox"/> ON SPECIFIED FAILURE <input checked="" type="checkbox"/> AGREEABLE TIME	STANDARDS:	Labor 0.5 Hour
LOCATION CATEGORY:	<input checked="" type="checkbox"/> CUSTOMER INSTALLABLE <input type="checkbox"/> ON-SITE <input type="checkbox"/> SERVICE CENTER	SERVICE INVENTORY:	<input type="checkbox"/> RETURN <input type="checkbox"/> SCRAP <input checked="" type="checkbox"/> SEE TEXT
AVAILABILITY:	PRODUCT'S SUPPORT LIFE	USED PARTS:	<input type="checkbox"/> RETURN <input checked="" type="checkbox"/> SCRAP <input type="checkbox"/> SEE TEXT
AUTHOR: GH	ENTITY: 1400	AGILENT RESPONSIBLE UNTIL: May 1996	
		ADDITIONAL INFORMATION:	